

# Tay Corporate

The proven performer.



# OVERVIEW

## WHAT IS CORPORATECARE® ENHANCED?

CorporateCare® Enhanced is a comprehensive cost per engine flight hour maintenance program for Rolls-Royce powered Business Aviation aircraft. It is the only available standard for all new aircraft and for any in-service aircraft enrollments.

It offers substantial financial and operational benefits to customers, such as increased asset value and liquidity, mitigating maintenance cost risk and protection against unforeseen costs and unscheduled events anywhere in the world.

Increased aircraft availability, reduced management burden, full risk transfer, direct priority access to the Rolls-Royce services infrastructure and remote site assistance are further benefits for the customers.

CorporateCare® Enhanced has been developed together with a sample of our customers to ensure it addresses the market's needs. With the introduction of CorporateCare® Enhanced, coverage of additional line maintenance items including troubleshooting and mobile repair costs associated with AOGs is included.



Corporate Care® Enhanced

- the standard to which
all others aspire.

# TAY CORPORATE PROGRAM FEATURES

## POWERING GULFSTREAM G350, G450 AND GULFSTREAM GIV/GIV-SP



# Industry leading availability

Parts, lease engines, TechPubs and EHM. Costs to resolve AOG event covered, incl. mobile repair and logistical support.



# Increases aircraft asset value

Less days on market and standardized appraisals.



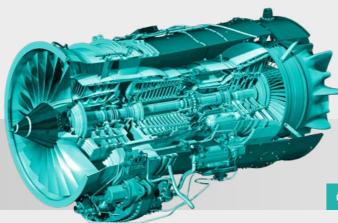
## **Budget predictability**

Eliminate unexpected maintenance bills.



#### Transferable

Value transfers from seller to buyer with no transfer fee.



CorporateCare® Enhanced

cheduled shop visits (labor and materials)	<b>✓</b>
Inscheduled shop visits (non-FOD events)	<b>✓</b>
oaner engines during qualified shop visits	<b>✓</b>
Removal and reinstallation labor	<b>✓</b>
Ingine transportation	<b>✓</b>
all corrosion and erosion on engine	<b>✓</b>
NOG mobile repair team travel and labor cost	<b>✓</b>
Inlimited troubleshooting labor (as directed by Rolls-Royce)	<b>✓</b>
OD gap coverage	<b>✓</b>
all Airworthiness Directives	<b>✓</b>
all mandatory and recommended Service Bulletins at shop visit	<b>✓</b>
annual training course for one individual	<b>✓</b>
Annual Technical Publications revision service	<b>✓</b>
Ingine Health Monitoring service	<b>✓</b>
Ingine spare parts	<b>✓</b>
Vorldwide recovery of engines suffering an unscheduled event (excluding FOD)	<b>✓</b>
ine Replaceable Parts (LRP) repair/exchange service including removal nd reinstallation labor	~
ine Maintenance for A and C checks	<b>✓</b>
Dil at engine change	<b>✓</b>
access to Engine/Documentation	<b>✓</b>

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# LEADING AVAILABILITY

Our industry-leading global service infrastructure allows people, parts, tools and engines to move quickly around the world to ensure availability for our customers.



Recognized as the

# NUMBER 1

**Customer** and Services Organization

100% Averted missed trips

24 hours

AOG Resolution



250

and growing lease engine and nacelle assets





authorized service center locations



on-wing services technicians





spares locations



25

customer managers



# OFF-WING SUPPORT

Complete transfer of operational risk back to Rolls-Royce, the engine OEM with no unexpected extra costs for engine maintenance.

## **SERVICES INCLUDED**

#### Scheduled and unscheduled engine shop visits

- All labor and subcontract charges
- Parts repair and replacement (including Line Replaceable Units)
- Life Limited Parts for wear and tear
- Airworthiness directives
- Mandatory and recommended service bulletins
- Erosion and corrosion coverage

## **KEY FACTS**







20+

types of private jet powered by Rolls-Royce



# OPTIMIZING AVAILABILITY

Our pioneering Engine Health Monitoring systems and technical support will keep you in the air for longer.

## **SERVICES INCLUDED**

#### **Engine Health Monitoring (EHM)**

EHM maximizes operational performance by minimizing the incidence of unplanned events that cost you time, asset availability and trust. This is enabled by proven Rolls-Royce engine performance analysis capabilities and the latest diagnostic technologies, supported by our service engineering and worldwide customer services network.

#### **Technical Services**

Updates to Technical Publications and repetitive training are provided under CorporateCare® Enhanced free of charge. You also receive the support of our worldwide team of Regional Customer Managers who provide personalized comprehensive support according to your needs and manage the provision of your CorporateCare® services.

#### Service Engineering

CorporateCare® Enhanced involves a partnership between Rolls-Royce and the operator aimed at optimizing engine reliability, longevity and durability. Our Service Engineering ensures that you receive the latest modification standard when your engines are reworked, and we cater to the specific requirements of your operation.

#### **Pre-Buy Inspection Findings**

During the time of purchase, a pre-buy inspection might take place to do a comprehensive assessment of the aircraft, including the engine and nacelle. Our engine health monitoring services already determine if an issue is present, however, these inspections might require a more in-depth examination. We allow the use of borescopes during aircraft inspections.

## **KEY FACTS**







# ON-WING SUPPORT

The Rolls-Royce availability network is your availability network.

## **SERVICES INCLUDED**

### Spare engines

Rolls-Royce guarantees contracted members of the CorporateCare® family access to loaner engines for both scheduled and qualified unscheduled shop visits. Engine requirements are coordinated through our Regional Customer Manager network. No incidental charges are incurred while leasing engines – you can continue your operations unaffected by overhaul shop issues.

#### Line maintenance

Parts required for scheduled and qualified unscheduled maintenance, as well as Service Bulletin requirements, are covered by the program. This includes items from filters to FADECs as well as labor for nacelle related A and C checks.

#### Powerplant change and logistics cover

CorporateCare® Enhanced covers the expenses to remove and reinstall both your powerplants and loaner powerplants, as well as the cost and logistics necessary to ship powerplants to and from the overhaul base

This cover extends to scheduled events at Rolls-Royce authorized Line Maintenance centers and unscheduled events wherever they may occur, all organized by Rolls-Royce.



CorporateCare® Enhanced is a simple, comprehensive cost per flight hour service.





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