

CORPORATECARE[®]
ENHANCED



Pearl 15

In a class of its own.

rolls-royce.com



OVERVIEW

WHAT IS CORPORATECARE® ENHANCED?

CorporateCare® Enhanced is a comprehensive cost per engine flight hour maintenance program for Rolls-Royce powered Business Aviation aircraft. It is the only available standard for all new aircraft and for any in-service aircraft enrollments.

It offers substantial financial and operational benefits to customers, such as increased asset value and liquidity, mitigating maintenance cost risk and protection against unforeseen costs and unscheduled events anywhere in the world.

Increased aircraft availability, reduced management burden, full risk transfer, direct priority access to the Rolls-Royce services infrastructure and remote site assistance are further benefits for the customers.

CorporateCare® Enhanced has been developed together with a sample of our customers to ensure it addresses the market's needs. With the introduction of CorporateCare® Enhanced, the complete powerplant is covered including Engine and Nacelle, as well as coverage of additional line maintenance items including troubleshooting and mobile repair travel costs associated with AOGs. This is one-of-a-kind and unmatched in the industry.



CorporateCare® Enhanced
– the standard to which
all others aspire.

PEARL 15 PROGRAM FEATURES

POWERING BOMBARDIER GLOBAL 5500 AND 6500

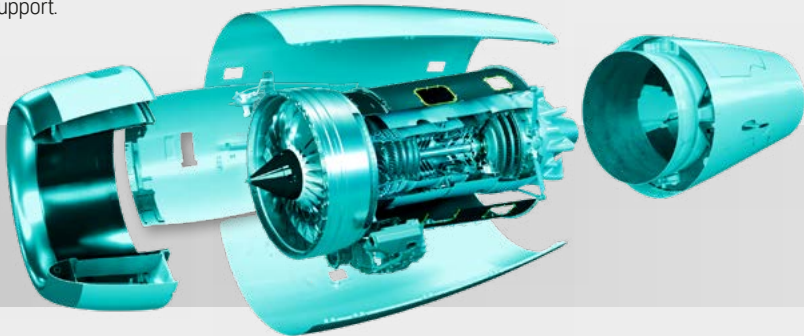
Industry leading availability
Parts, lease engines and nacelle assets, TechPubs and EHM. Costs to resolve AOG event covered, incl. mobile repair and logistical support.

Increases aircraft asset value
Less days on market and standardized appraisals.

Budget predictability
Eliminate unexpected maintenance bills.

Proactive maintenance
Nacelle Management Plan activated upon CorporateCare® Enhanced enrollment.

Transferable
Value transfers from seller to buyer with no transfer fee.



CorporateCare® Enhanced

- Scheduled shop visits (labor and materials) ✓
- Unscheduled shop visits (non-FOD events) ✓
- Loaner engines during qualified shop visits ✓
- Removal and reinstallation labor ✓
- Engine transportation ✓
- Nacelle maintenance and repair (including thrust reverser, cowls, engine build up) ✓
- Loaner nacelle parts during repairs ✓
- Nacelle Management Plan ✓
- Unlimited erosion and corrosion coverage on both engine and nacelle ✓
- AOG mobile repair team travel and labor cost ✓
- Unlimited troubleshooting labor (as directed by Rolls-Royce) ✓
- FOD gap coverage ✓
- All Airworthiness Directives ✓
- All mandatory and recommended Service Bulletins at shop visit ✓
- Annual training course for one individual ✓
- Annual Technical Publications revision service ✓
- Engine Health Monitoring service ✓
- Engine spare parts ✓
- Worldwide recovery of engines suffering an unscheduled event (excluding FOD) ✓
- Line Replaceable Parts (LRP) repair/exchange service including removal and reinstallation labor ✓
- Line Maintenance for A and C checks ✓
- Oil at engine change ✓
- Access to Engine/Documentation ✓

LEADING AVAILABILITY

Our industry-leading global service infrastructure allows people, parts, tools and engines to move quickly around the world to ensure availability for our customers.



Recognized as the
NUMBER 1
Customer and Services Organization

100%
Averted missed trips

24 hours
AOG Resolution

KEY FACTS



250
and growing lease engine and nacelle assets



85
authorized service center locations



78
on-wing services technicians



10
spares locations



25
customer managers

OFF-WING SUPPORT

Complete transfer of operational risk back to Rolls-Royce, the engine OEM with no unexpected extra costs for engine maintenance.

SERVICES INCLUDED

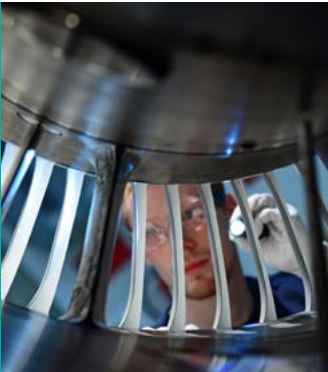
Scheduled and unscheduled engine shop visits

- All labor and subcontract charges
- Parts repair and replacement (including Line Replaceable Units)
- Life Limited Parts for wear and tear
- Airworthiness directives
- Mandatory and recommended service bulletins
- Erosion and corrosion coverage

KEY FACTS



72%
of the current fleet
are on CorporateCare®



8,000+
Rolls-Royce business
aviation engines in
service worldwide



20+
types of private jet
powered by Rolls-Royce



CorporateCare® Enhanced is the world's best engine maintenance program for quality and value.

OPTIMIZING AVAILABILITY

Our pioneering Engine Health Monitoring systems and technical support will keep you in the air for longer.

SERVICES INCLUDED

Engine Health Monitoring (EHM)

EHM maximizes operational performance by minimizing the incidence of unplanned events that cost you time, asset availability and trust. This is enabled by proven Rolls-Royce engine performance analysis capabilities and the latest diagnostic technologies, supported by our service engineering and worldwide customer services network. The new Pearl family engines will provide additional monitoring with the EVHMU (engine vibration health monitoring unit). This unit will allow us to do two-way monitoring from one box that covers both engines and can be configured to look at specific parameters. Only those on our Enhanced program will have access to this data and troubleshooting capabilities.

Technical Services

Updates to Technical Publications and repetitive training are provided under CorporateCare® Enhanced free of charge. You also receive the support of our worldwide team of Regional Customer Managers who provide personalized comprehensive support according to your needs and manage the provision of your CorporateCare® services.

Service Engineering

CorporateCare® Enhanced involves a partnership between Rolls-Royce and the operator aimed at optimizing engine reliability, longevity and durability. Our Service Engineering ensures that you receive the latest modification standard when your engines are reworked, and we cater to the specific requirements of your operation.

Pre-Buy Inspection Findings

During the time of purchase, a pre-buy inspection might take place to do a comprehensive assessment of the aircraft, including the engine and nacelle. Our engine health monitoring services already determine if an issue is present, however, these inspections might require a more in-depth examination. We allow the use of borescopes during aircraft inspections.

KEY FACTS



24,000+
employees in civil
aerospace worldwide



60+
years experience
maintaining business
aviation engines



As the OEM, we know your engines inside and out, so who better to look after them?



ON-WING SUPPORT

The Rolls-Royce availability network is your availability network.

SERVICES INCLUDED

Spare engines

Rolls-Royce guarantees contracted members of the CorporateCare® family access to loaner engines for both scheduled and qualified unscheduled shop visits. Engine requirements are coordinated through our Regional Customer Manager network. No incidental charges are incurred while leasing engines – you can continue your operations unaffected by overhaul shop issues.

Line maintenance

Parts required for scheduled and qualified unscheduled maintenance, as well as Service Bulletin requirements, are covered by the program. This includes items from filters to FADECs as well as labor for nacelle related A and C checks.

Powerplant change and logistics cover

CorporateCare® Enhanced covers the expenses to remove and reinstall both your powerplants and loaner powerplants, as well as the cost and logistics necessary to ship powerplants to and from the overhaul base.

This cover extends to scheduled events at Rolls-Royce authorized Line Maintenance centers and unscheduled events wherever they may occur, all organized by Rolls-Royce.

Nacelle support

With the launch of CorporateCare® Enhanced, Rolls-Royce has created a lease pool for nacelle components and related tooling. Our global parts stores have been extended to now include nacelle material as well as lease and loaner engines.

Alternative lift

If a member of the CorporateCare® family experiences engine trouble resulting in an unscheduled engine removal, Rolls-Royce will dispatch a replacement aircraft enabling you to complete your mission. Service of this caliber is an industry first.



CorporateCare® Enhanced is a simple, comprehensive cost per flight hour service.





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