



Long Term Service Agreements

A change in traditional thinking

energy

The transformation of the energy market has resulted in a growing number of customers seeking to outsource a significant portion of their operation and maintenance activities. By entering into a Rolls-Royce Long Term Service Agreement (LTSA) operators throughout the world can free themselves from undefined levels of risk and responsibility while enjoying improved equipment availability and profitability.

Inherently flexible, our four levels of LTSA can be configured to meet the exact characteristics of each application they are serving. Whether they are addressing the operation and

Operators throughout the world can free themselves from defined levels of risk



This pipeline operator benefits from the LTSA that eliminates worry from his daily checklist

maintenance of a combined cycle power generation plant or assuming responsibility for an entire offshore rotating equipment installation, our

LTSA's rationalise maintenance regimes whilst increasing the availability and cost effectiveness of our customers' power systems.

Fact Sheet

LTSA Levels

Level 01 – Scheduled

Predefined scope of work freeing the operator from maintenance planning and scheduling concerns

Level 02 – Comprehensive

We assume full responsibility for all scheduled and unscheduled maintenance activity

Level 03 – Comprehensive Plus

All the benefits of a Level 02 LTSA but with incentive based availability guarantees

Level 04 – Operation and maintenance

All the benefits of a Level 03 LTSA

Rolls-Royce LTSAs draw upon our complete portfolio of original equipment manufacturer skills. Plant inspection and maintenance is undertaken by multi-disciplined field service engineers. Complete 24-7 technical support is provided by a customer-facing network team of experts. Our product development programmes allow us to provide tailored predictive diagnostic systems



Rolls-Royce LTSAs maximise the availability of installed plant

such as Unit Health Monitoring. Continual analysis of our extensive fleet allows us to provide spare part kits and product upgrades to maximise engine reliability and durability.

All Rolls-Royce LTSAs are based upon proven building blocks designed to optimise our customers' investment whilst allowing operating budgets to be forecast with unprecedented certainty.

By entering into an LTSA, our customers are provided access to our global lease engine club whilst also being given the option to enjoy instant access to strategic spare parts. For the supply of all consumable items, the customer is free to exploit in-country market forces. Rolls-Royce only requires that specified standards are met.



Project engineers appreciate the budgetary certainty that our LTSAs provide

Do you wish to enter into a partnership that...

- Controls maintenance budgets
- Improves availability and reliability
- Exploits OEM technical expertise
- Manages risks more effectively
- Utilises UHM systems
- Accesses support engines and strategic inventory
- Adds value to your operation

Then let our LTSA team work with you to improve your operational effectiveness.



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