



Rolls-Royce

TotalCare

Comprehensive maintenance solution for the RR300



What is TotalCare?

TotalCare® is a simple, comprehensive cost per flight hour program, designed to deliver a competitive maintenance solution for the RR300 operator.

Included Services:

- All scheduled shop visits (PMIs)
- Unscheduled shop visits
- Life limited parts
- Engine Accessories
- Replacement/repair of Line Replaceable Units
- Mandatory service bulletins
- Loaner engines during scheduled and unscheduled shop visits
- Removal and installation labor for both loaner and operator engines
- Consumable parts for scheduled line-maintenance
- Labor (at Service Center) for scheduled line-maintenance
- Transportation costs from Service Center to repair facility
- Technical Publications revision service
- Annual training class tuition for one individual



Trusted to deliver excellence

What are the benefits?

<p>Focus on core business</p>	<p>This all-encompassing program allows customers to focus on their core business while leaving engine maintenance to Rolls-Royce. This simplifies the maintenance support infrastructure required by the customer and permits a one-stop-shop for engine maintenance.</p>
<p>Improved accuracy of financial planning</p>	<p>With payment based on predictable flight hour usage, customers are in complete control of their maintenance costs. This allows for more accurate budgeting, better managed cash flow, and predictable expense.</p>
<p>Risk transfer</p>	<p>Responsibility for high-cost, high-risk unscheduled maintenance events is transferred to Rolls-Royce. This reduces the exposure to the customer by alleviating the uncertainty of financial fluctuations caused by unexpected engine repair.</p>
<p>Dedicated TotalCare Team</p>	<p>With over 1 million flying hours and management of nearly 1,000 maintenance events, the TotalCare team is experienced in small engine maintenance. Customers will leverage this experience by transferring responsibility for coordinating engine maintenance events, managing repair estimates, and managing relationships with multiple vendors onto Rolls-Royce.</p>

TotalCare – a simple, comprehensive cost per flight hour maintenance solution



© 2010 Rolls-Royce Corporation

Rolls-Royce Corporation

PO Box 420
Indianapolis, IN 46206-0420
USA

The information in this document is the property of Rolls-Royce Corporation and must not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without the express written consent of Rolls-Royce Corporation.

The information is given in good faith based upon the latest information available to Rolls-Royce Corporation. No warranty or representation is given concerning such information, which must not be taken as establishing any contractual or other commitment binding upon Rolls-Royce Corporation, any subsidiary or any associated company.

GTP 9329 (4/2010) www.rolls-royce.com

What others are saying

“Whenever there is an issue with any of [our engines] ... the people we have dealt with have been very professional and quick to respond. They also have been very proactive to make sure that all of our requirements are met prior to them becoming a problem.”

“The cost/value of the program is a very important part of [our business], as it allows [us] to anticipate cost based on projected usage.”

“The program has been an asset, as an add-on component, to [our business]. The aircraft share owners understand that all aspects of engine maintenance are conducted with oversight by the engine manufacturer.”

“Rolls-Royce does an excellent job of meeting and exceeding expectations and requirements to keep our Aircraft operational with the Program.”

For more information

To receive a TotalCare proposal please contact the Rolls-Royce Helicopters TotalCare Program Manager at RR300TotalCare@Rolls-Royce.com (email).